



AZHANNI BT. MUHAMMAD
TRAINER/FACILITATOR

EMAIL

hanni.md@gmail.com

QUALIFICATIONS



MA. Communication Studies
(Ohio University, USA)



MSc. Corporate Communication
(University Putra Malaysia)



B. Ed. (Hons.) Teaching English as a Second Language (TESL)
(Universiti Pertanian Malaysia)

CERTIFICATIONS



HRDC Accredited Trainer (28311)



HRDF Certified Trainer (9396)



Virtual LearnCaster (VLC067)
(Certified Virtual Trainer)



Google Certified Educator

Azhanni Muhammad has over **20 years of experience** in both corporate training and academic. With a strong background in Corporate Communication, Business Communication and English Language, she has expanded her expertise in the world of corporate training, earning the esteemed title of *HRDC Accredited Trainer & Certified HRDF Trainer*. Committed to staying at the forefront of training and educational trends, she has also completed the prestigious Virtual LearnCaster (VLC) certification, becoming a *Certified Virtual Trainer*. Throughout her career, she has conducted more than 500 training sessions and workshops, employing experiential learning techniques across a variety of topics.

Besides her corporate training work, she has extensive experience as a lecturer. She has taught at prestigious institutions such as University Malaya, FTMS-De Montfort University Campus Malaysia and Kolej Unitek Malaysia (also known as Emile Woolf College of Malaysia). The courses she has taught at the higher education level include **Business Communication, Managerial Communication, Corporate Communication, Presentation Skills, Negotiation Skills, and Critical Thinking**.

She is also frequently invited to serve as a **Speaker, Moderator and Master of Ceremonies for forums, conferences** and various events. In addition to her academic and training roles, she has held a position as a **Public Relations Executive** at Lion Subang Parade Sdn. Bhd., where, aside from media relations, she was also responsible for a range of writing tasks, including press releases, articles for the Lion Group’s Quarterly Bulletin and composing VIP speeches for various events held at the complex.

Her Education:

She earned her Bachelor of Education in Teaching English as a Second Language (**B.Ed. TESL**) in 1995 from Universiti Pertanian Malaysia (UPM). In 2003, she completed her **Master of Science in Corporate Communication** at Universiti Putra Malaysia (UPM), followed by a **Master of Arts in Communication Studies** from Ohio University, USA, in 2008. Currently, she is **pursuing** her **Ph.D. in Communication Studies (specialising in Organisational/Corporate Communication)**, from the same university, where she is in the process of completing her dissertation. Her research interests are centred on Corporate Crisis Communication and Corporate Image Repair Strategies.

HER SPECIALTY AREAS

- **Corporate Communication**
- **Corporate Crisis Communication**
- **Corporate Image Repair Strategies**
- **Media Spokesperson**
- **Media Relations**
- **Public Relations Strategies**
- **Stakeholder Analysis**
- **Corporate Social Responsibility**
- **Conflict Management/Resolution**
- **Managerial Communication**
- **Leadership Skills**

- **Presentation Skills & Public Speaking**
- **Pecha-Kucha Presentation Skills**
- **Business Communication topics**
- **Effective Communication Strategies**
- **Job Interview Preparation**
- **Customer Service/Relations/Experience**
- **Negotiation Skills**
- **Decision Making**
- **Telephone Techniques**
- **Creative Thinking Skills**
- **Critical Thinking Skills**
- **Teamwork & Team Building**

- **Emotional Intelligence**
- **Mindset Change on English Language**
- **Speaking English Confidently at the Workplace**
- **Conversational English Language**
- **Pronunciation Skills**
- **Tiptop Workplace Communication through Simple English Grammar**
- **General & ESP English Language**
- **Business Writing (letter/email/proposal/minutes/resume)**
- **TOEFL Preparation**

AMONG HER CLIENTS (INTERNATIONAL & LOCAL)

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| <ul style="list-style-type: none"> ▪ Brunei Civil Service Institute ▪ Brunei Fertilizer Industries (BFI) ▪ Brunei Shell Petroleum (BSP) | <ul style="list-style-type: none"> ▪ Dhaka Electric Supply Company Ltd ▪ Maldives Airports ▪ PETRONAS-Turkmenistan, Sudan | <ul style="list-style-type: none"> ▪ Qatar Rail ▪ Saudi Arabian Oil Company-Aramco ▪ Saudi Energy Efficiency Centre |
| <ul style="list-style-type: none"> ▪ Affin Bank ▪ AIG ▪ Air Selangor ▪ Axiata (ULDP) ▪ Bank Muamalat ▪ Biocon Sdn Bhd ▪ Brands Suntory ▪ Daikin ▪ Dept. of Polytechnic Education ▪ Employees Provident Fund (EPF) ▪ Energy Commission ▪ Etika ▪ FELCRA ▪ Great Eastern ▪ Habib Jewel ▪ HSBC ▪ International Conference & Exhibition Professionals (ICEP) ▪ Infineon Technologies ▪ Intel Microelectronics ▪ Jaya Coastal Group ▪ Jinko Solar Technology ▪ Johnson & Johnson ▪ Johor Land Group (JLG) ▪ JOTUN | <ul style="list-style-type: none"> ▪ Kelab Darul Ehsan ▪ K-Fin Tech ▪ KPJ Rawang ▪ Kuala Lumpur City Hall (DBKL) ▪ LOTUS'S ▪ Lumut Naval Shipyard (LUNAS) ▪ Malaysian Communications & Multimedia Commission (MCMC) ▪ Malaysian Department of Irrigation & Drainage ▪ Malaysian Rubber Board ▪ Malaysian Timber Council (MTC) ▪ MAIWP (Majlis Agama Islam WP) ▪ MARA ▪ Menteri Besar Incorporated (MBI) Selangor ▪ McDonalds ▪ MERCK ▪ Ministry of Defence ▪ Ministry of Rural Development ▪ Ministry of Urban Well-being, Housing and Local Government ▪ Monier ▪ MRT ▪ MYNIC | <ul style="list-style-type: none"> ▪ National Audit Department ▪ National Library ▪ Panasonic ▪ PEPS-JV ▪ PERKESO ▪ Petroleum Sarawak (PETROS) ▪ Port Authority (Bintulu) ▪ PROLINTAS ▪ PR1MA ▪ PUTERI (APS Manja Sdn Bhd) ▪ Royal Malaysian Air Force ▪ Royal Malaysian Navy ▪ Sabah Parks Board of Trustees ▪ Sarawak Digital Energy ▪ Sarawak Energy ▪ Selangor Dredging ▪ Smart Reader Worldwide ▪ SMART Stream Resources ▪ SEDA (Sustainable Energy Development Authority) ▪ SUTERA Harbour Group ▪ TAISHO Pharmaceutical ▪ TH Properties ▪ Two-Offshore Marine ▪ Universiti Teknologi Petronas (UTP) |
| <ul style="list-style-type: none"> ▪ UM-CBE Executive & Management Development Programmes ▪ UM-CBE Summer Programmes ▪ UMCCED Professional Certificates ▪ EC Global Academy | <ul style="list-style-type: none"> ▪ UNIQEQ-MyStep ▪ UNIQEQ KPT- CAP (Career Advancement Programme) ▪ UNIQEQ - MyMahir | <ul style="list-style-type: none"> ▪ SME-Entrepreneurs (MDEC) ▪ STEM-SEBA (Senior Back in Action) ▪ TUBE (Tunas Usahawan Belia Bumiputera) Programme |